

2021

BUSINESS ADMINISTRATION — HONOURS

Fifteenth Paper

(Human Resource Group)

(Human Resource Development)

Full Marks : 100

The figures in the margin indicate full marks.

*Candidates are required to give their answers in their own words
as far as practicable.*

Answer **any five** questions.

1. Explain the concept of Quality Circle in respect of human resource development. 20
 2. Define HRIS. Discuss its importance. 4+16
 3. What do you mean by organizational development? Mention its objectives. 4+16
 4. Describe the concept of KAIZEN. 20
 5. How does on-the-training differ from off-the-job training? Discuss with examples. 20
 6. Explain the purposes of job rotation and job enlargement. Give examples. 20
 7. Define organizational culture. Identify its ingredients. Explain. 4+16
 8. Analyze the role of suggestion schemes in HRD. 20
 9. How does globalization affect HRD? Explain with suitable examples. 20
 10. Write short notes on **any two** of the following: 10×2
 - (a) Need for HRD
 - (b) Role of knowledge, attitude and skill in HRD
 - (c) Career Planning.
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